

Deployment as a Service (DepaaS)

Extend your capabilities and your reach with Implementation and Configuration services from Exclusive Networks

Engineers, whenever and wherever you need them...

Whatever role we play within your project, our technical experts, acting as an extension of your solutions teams, will represent your business, deliver an exceptional customer experience, and help you to forge positive relationships through supporting your brand and your reputation.

Global Coverage, Local Service...

We understand the importance of operating within your culture and executing your vision. Our global pool of resources protect your reputation by delivering exceptional customer experiences supported by the right skills and, importantly, a great attitude.

What is the Exclusive Networks Deployment as a Service Experience?



Installation and configuration services provided remotely or on-site to support new or replacement solutions implemented to your design



Global coverage – multi-country, multi-site, multi-vendor projects are our specialty



Orchestrated from a global project management office (PMO) operating PRINCE2 and Agile methodology to execute on time, on quality and on budget



Flexible services offered as a full end to end deployment experience, or to augment your own teams where local skills or coverage are your challenge



Global teams providing local services promote sustainability by reducing the requirement for international travel

How do we do it?

An established delivery structure

A **global** resource network covering multiple time-zones

Centralised management and quality assurance

A **human** approach – personality and attitude, not just technical skills

Full **collaboration** with your own project and deployment teams

Regular customer **satisfaction feedback** collected by our teams and reported to you



Average Net Promoter Score (NPS) above +60

What else can we help you with?

Exclusive Networks provides a full lifecycle service portfolio, available when and where you need it. We deliver true added value to plug the gaps in your own local service capabilities.



Design

- › Wireless surveys
- › Comms room audits
- › Desk-side end user audits
- › Configuration assessments
- › Technical workshops
- › High and low-level designs



Recycle

- › Asset audits
- › Decommissioning
- › Reverse logistics
- › Reuse and resale options
- › WEEE (and equivalent) recycling
- › Blancco certificated wipe, shred and destruction
- › BioLeaching



Deploy

- › Pre-staging
- › Logistics & compliance
- › Install & testing
- › Remote / onsite configuration
- › Project management
- › Handover training



Educate

- › World class training programmes
- › Vendor accreditation
- › Instructor led
- › Hands-on labs
- › State of the art training suites
- › Remote and virtual learning options
- › Bespoke training at your locations



Support

- › 24 x 7 TAC
- › SLA led hardware maintenance
- › Proactive monitoring & SOCaaS
- › Resident engineer (IT outsourcing)



Say “Yes” and let us keep your promises everywhere